# Multi-Domain Transactional Dialogues

**Project Proposal** 

Ryan Kearns & Lucas Sato Mentor: Giovanni Campagna 7 May 2020

### 1. What is the motivation for the project?

- 2. What is the state of the art?
- 3. What will you do?
- 4. What do you think you will learn at the end?
- 5. What will be your demo?
- 6. What will each of you do at each step?

# Human-machine dialogues today: single-domain

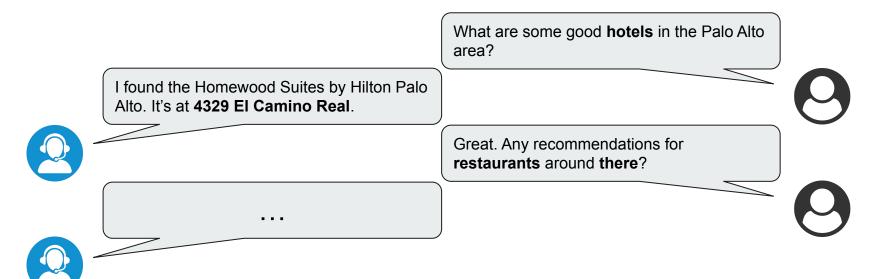
What are some good hotels in the Palo Alto area?

I found the Homewood Suites by Hilton Palo Alto. It's at 4329 El Camino Real.





# Human-human dialogues today: multi-domain



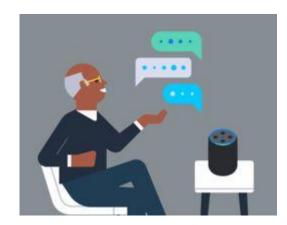
# **Our Motivation**

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### The State of the Art



Campagna et al. 2020, "Zero-Shot Transfer Learning with Synthesized Data for Multi-Domain Dialogue State Tracking"



Alexa Conversations

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### What we'll do

- > Extend multi-domain dialogue state tracking to compound ontologies
- Avoid annotated dialogues in training; rely instead on the domain schema
- Construct domain-independent, reusable dialogue models
- Use executable representations
- Compute state transitions & agent responses from the current state, not the full dialogue history

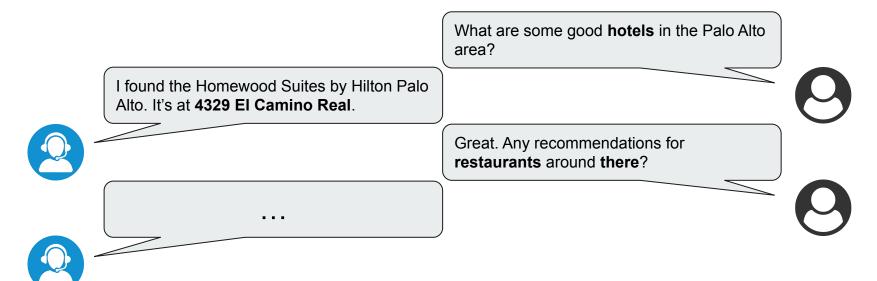
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### What we expect to learn

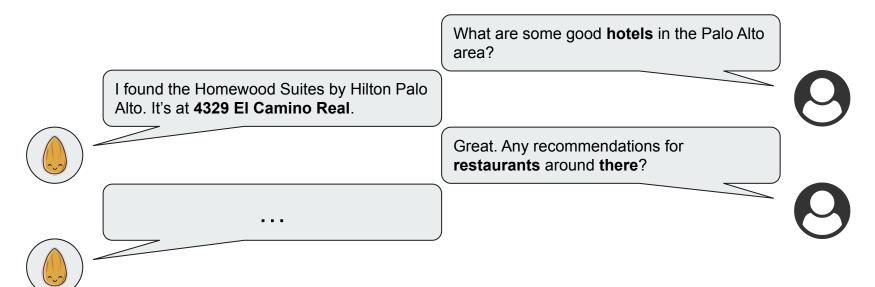
- > Almond
  - ThingTalk, Schemas, Skills
- Virtual Assistants
  - Dialogue states, templates
- > Research
  - Error analysis, question-answering within a structured project context

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# Human-human dialogues today: multi-domain



# Human-machine dialogues tomorrow: multi-domain



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### What each of us will do

Wk	Goal by end of week
5	Hotel skill; some annotation for dev/test for Hotel
6	More annotation; some domain-switch dialogue templates
7	Experiments; more domain-switch dialogue templates; paper writing
8	More of the above, focus on paper (EMNLP submission Monday week 9)
9	Refine; presentation
10	Refine; project report

## Thank you!